

## CHEEKTOWAGA POLICE DEPARTMENT MISSION

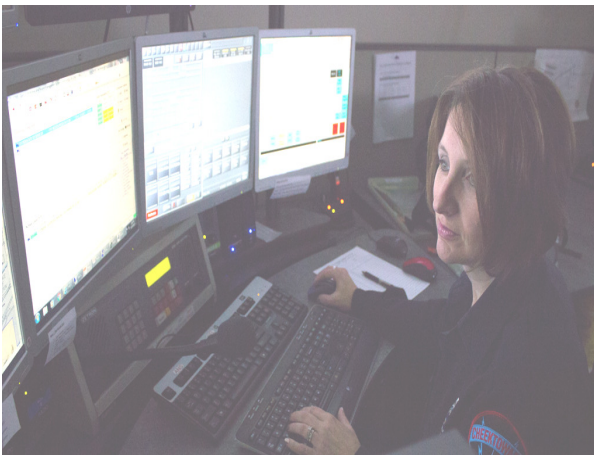
The Cheektowaga Police Department exists to protect life and property, enforce all laws, prevent and detect crime, and provide emergency response services within the Town of Cheektowaga.

We interact with and educate the community in matters of public and personal safety. All members of the department will provide the highest level of service and carry out their responsibilities so as to exhibit courtesy, diligence, and integrity. We will be assertive, impartial, and protect the constitutional rights of all people.

Become part of our team. Choose a career in Public Safety Dispatching and qualify to become a member of the Cheektowaga Police Department. We strive to maintain only the highest level of service and professionalism. Therefore, the demands and expectations are high.

As you strive to meet your goals as a Public Safety Dispatcher, you will be rewarded with a challenging, exciting, pride-filled career.

**The Town of Cheektowaga is an equal**



For further information regarding a career with the Town of Cheektowaga Police Dept. and details about the next Public Safety Dispatcher exam contact:

ERIE COUNTY DEPT. OF  
PERSONNEL  
95 Franklin Street, Buffalo, NY 14202  
WWW.ERIE.GOV  
(716) 858-8484

**Applications must be post marked by  
December 12, 2018 for the Erie  
County Civil Service Exam on  
January 19, 2019**

For further information on the Public  
Safety Dispatcher please contact SPSD  
Paul Hockwater at 716-686-3536

### BENEFITS

#### Salary:

Recruit \$19.88/ hr.\*  
After 10 Years \$28.99\*

\*Current contractual rates

#### Plus:

Shift Differential  
Trainer Pay  
Paid: Vacations, Holidays,  
Personal and Sick Days  
Uniform Allowance, Briefing Allowance.

#### Insurance:

Full range of health insurance  
benefits including dental and vision.  
State Retirement, Optional Pension Plans  
(Deferred Compensation)



**Town of Cheektowaga  
POLICE DEPARTMENT**

**Chief of Police - David J. Zack**

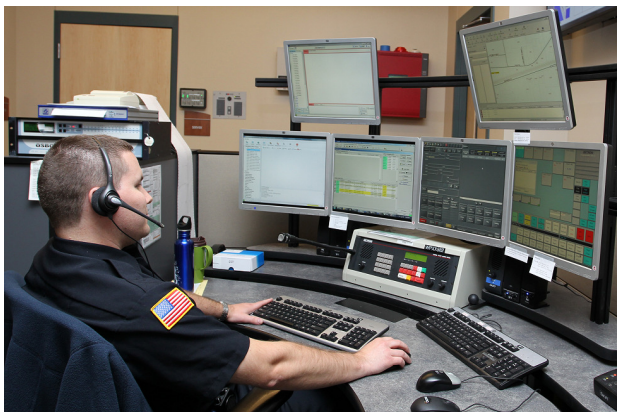
**Career  
Opportunities In  
Public Safety  
Dispatch**

**Town of Cheektowaga  
Police Department  
3223 Union Road  
Cheektowaga, NY 14227  
(716) 686-3510**

Being a Public Safety Dispatcher in the Town of Cheektowaga can be a very rewarding and fulfilling career. We are looking for individuals that have high moral character, integrity, compassion, good judgment, a high degree of emotional self-control, empathy and sensitivity, intelligence, good communication skills, self-confidence, creativity, ingenuity and are effective at multi-tasking. If you have a strong desire to serve the community and you are looking for an exciting career in public service then you should apply for the Erie County Civil Service test.

Being a Public Safety Dispatcher requires both physical skills and mental abilities. A dispatcher must be able to make decisions and act on them with limited time and information in situations where there is an element of danger. He or she must be able to deal with people in a variety of emotional states, while remaining calm and professional.

As a Public Safety Dispatcher in the Town of Cheektowaga you are eligible to take part in one of the many specialized law enforcement units such as: SWAT Support Team, Crisis Response Team and various other advancement opportunities within the Cheektowaga Police Department.



## PRELIMINARY REQUIREMENTS

**MINIMUM QUALIFICATIONS:** Candidates must meet one of the following requirements on or before the date of the written test:

A. Completion of sixty (60) semester hours at a regionally accredited or New York State registered two or four year college or university; or:

B. Graduation from high school or possession of a high school equivalency diploma and two years of experience dispatching emergency personnel or working as a telecommunications operator in the public safety area; or:

C. An equivalent combination of training and experience as defined by the limits of (A) and (B).

### Notes:

**1.** Verifiable part-time and/or volunteer experience will be pro-rated toward meeting the experience requirements.

**2.** Your degree and/or college credit must have been awarded by a regionally accredited college or university or one recognized by the New York State Education Department as following acceptable educational practices. A grade of "D" or better is necessary for a course to be credited as successfully completed. If your degree and/or college credit was awarded by an educational institution outside of the United States and its territories, you must provide independent verification of equivalency.

### Residency:

**Must be a resident of Cheektowaga at the time you take the Erie County Civil Service Test**

**Citizenship:** Candidates must be U.S. citizens at time of appointment.

**Drivers License:** Candidates must possess a valid New York State Operator's license.

### EXAMINATIONS:

**Competitive Written Exam:** Testing for knowledge, skills, and abilities in such areas as:

1. Coding/decoding information
2. Following directions (maps)
3. Retaining and comprehending spoken information from calls for emergency services
4. Radio operations and dispatching procedures
5. Understanding and interpreting written material

### Background Investigation:

An extensive background investigation including a polygraph test will be conducted to determine a candidate's moral character and criminal history.

**Note:** Conviction of a felony will result in automatic disqualification of a candidate and conviction of a misdemeanor MAY result in disqualification.

### TRAINING

Dispatch recruits complete a 18 week program conducted by the Cheektowaga Police Department. Public Safety Dispatcher Training consists of EMD, Active Shooter, Various Police Reports and many other internal training classes.